



NETCARE

# Vacancy

Closing date: 01.07.2023

## Role profile

Role title	Clinical Facilitator
Division	Hospital Division
Location	Netcare Mulbarton Hospital
Reporting structure	Nursing Manager

## Role summary

The Clinical Facilitator is responsible for the facilitation of teaching and learning of the theoretical and clinical component in a clinical environment to reinforce the learning process as well as the integration of theory and practice to reinforce the learning process.

The incumbent will further provide up-to-date nursing education, evaluation and support to students and staff in the clinical hospital ward environment in Mulbarton Hospitals. The incumbent is also responsible for establishing partnerships between the hospital clinical teams and Netcare Education teams to ensure continuous development and improvement of theoretical and clinical nursing skills, nursing standards and general nursing care.

## Key work output and accountabilities

- Active involvement in research activities to discover new knowledge about products, processes, and services, and then applying that knowledge to create new and improved products, processes, and services that meet the academic market needs.
- Plan, organise, and active involvement in the process and production of all academic related projects
- Develop and review evaluation and educational strategies
- Motivate and encourage learners to participate in research within their Scope of Practice
- Audit and participate in quality improvement programmes to identify problems which may require research
- Implement and maintain standards of health practice required from all accredited bodies and appropriate health legislation.
- Draw up duty rosters for students
- Record learner hours and leave
- Facilitate the marking of case studies and assignments in line with Netcare Education requirements
- Keep accurate learner clinical records
- Clinical accompaniment of students
- Permanent staff training

- Plan and support the development of student knowledge, skills and capabilities by closely monitoring progress on assignments and tests against performance targets to identify talent. Provides timely guidance and feedback to help strengthen skill areas and leverage potential.
- Plan and support the development of staff knowledge, skills and capabilities in conjunction with management team
- Focus on quality orientation in all academic and clinical nursing processes.
- Understand, apply and leverage IT & technology systems, tools and/or equipment to facilitate and reinforce the learning process
- Clearly convey information and ideas through a variety of educational strategies in a way that engages students and helps them to understand and retain the message
- Provide remedial teaching and academic support to learners
- Develop and control of a learner support system
- Supervise the progress of learners in reaching learning objectives
- Compile clinical progress reports on each learner
- Maintain a therapeutic, clean and safe environment that is free from medico-legal hazards
- Adhere to the Netcare Resuscitation and Reanimation policy
- Ensure awareness of conditions that affect employee and student safety.
- Focus on the development of academic and clinical nursing processes to ensure quality orientation. Effective administration of all academic activities to ensure compliance with policies and legislation.

## Skills profile

### Education

- Registered as a Professional Nurse with the South African Nursing Council or equivalent NQF 7
- Bachelor's degree in nursing / Nursing Education
- Master's preferable
- Clinical specialty in the field of Clinical Facilitation/Lecturing
- Assessor and moderator trained.

### Work experience

- Experience in the clinical nursing environment
- Minimum two year working experience as a Registered Nurse
- Research literacy
- Intermediate computer proficiency in the Microsoft Office Suite

### Knowledge

- Knowledge of stakeholder relationship management
- Knowledge of educational and business management principles
- Knowledge of the legislative and business climate pertaining to general and nursing education
- Knowledge of government and private partnerships

## Non Managerial/ Specialist Skills

Customer Focus and Service Delivery	The capacity to identify and respond to the needs of *internal and external customers.  *Internal and external customers include patients, doctors, colleagues, suppliers, visitors, vendors and any other person that requires a relationship
Continuous Improvement	The capacity to improve systems and processes to facilitate continuous improvement.
Personal Work Ethic	Capacity to instil an ethic of quality and consistency in self and others.
Building Relationships	Capacity to establish constructive and effective relationships.
Communication	The capacity to clearly present information, either written or verbal.
Teamwork	Capacity to cooperate with others to work towards a common goal.
Technical Knowledge	The capacity to perform a technical function to required standards.

## Values and behaviours

Netcare values	<p>At Netcare, our core value is care. We care about the dignity of our patients and all members of the Netcare family. We care about the participation of our people and our partners in everything we do. We care about truth in all our actions. We are passionate about quality care and professional excellence.</p> <ul style="list-style-type: none"> <li>• Care - The basis of our business. The professional, ethical patient care and services we offer at every level of the organization.</li> <li>• Truth - The crucial element in building relationships that work. Open communication with honesty and integrity is essential.</li> <li>• Dignity - An acknowledgement of the uniqueness of individuals. A commitment to care with the qualities of respect and understanding.</li> <li>• Compassion - We engage everyone with compassion and respond with acts of compassion in all interactions with our patients and their families.</li> <li>• Participation - The willingness and desire to work in productive and creative partnerships with others and the commitment to communicate.</li> </ul>
The Netcare way	<p>Netcare is committed to providing quality care. Our basic service standard holds us accountable for the below seven behaviours, which you will be accountable to uphold:</p> <ul style="list-style-type: none"> <li>• I always greet everyone to show my respect.</li> <li>• I always wear my name badge to show my identity.</li> <li>• I am always well-groomed to show my dignity.</li> </ul>

- I always practise proper hand hygiene to show my care.
- I always engage to show my compassion.
- I always say thank you to show my appreciation.
- I always embrace diversity to show I am not a racist.

## Application process

### Netcare is an equal opportunity employer

The Company's approved Employment Equity plan and targets will be considered as part of the recruitment process aligned to the Group's Employment Equity strategy. Netcare actively supports the recruitment of people with disabilities.

Interested candidates who meet the above criteria are requested to e-mail a detailed CV to [Rebecca.Kgagara@netcare.co.za](mailto:Rebecca.Kgagara@netcare.co.za)

### Please note:

- Please note that reference checks for internal applicants will be conducted with the applicant's current and past Netcare direct line managers and the relevant Netcare HR Managers. Therefore, employees are encouraged to discuss internal job applications with their direct line manager to ensure that the line manager is aware of the application.
- The terms and conditions of employment relating to the function you have applied for will be based on those in the Division within which you will be employed.
- If a candidate has any disability that may impair the individual's ability to perform the job function, the candidate must kindly inform the employer so that an assessment for reasonable accommodation can be made.
- By applying for this position and providing us with your CV and other personal information, you are consenting to the information being processed for possible recruitment and selection purposes only or for such purposes relating to assessing the establishment of an employment relationship with yourself, and this will be done in accordance with the applicable data protection and privacy legislation. We confirm that such information will not be used for any other purpose without obtaining your prior consent.
- If your application is not successful, we will retain your CV and other information provided on our electronic system for 12 months. If you object to your information being used in accordance with the aforementioned clauses, please indicate your objection, and we will immediately securely destroy your personal information.
- Kindly note that only shortlisted candidates will be contacted. Applicants who have not been contacted within 30 days of the closing date of this advert, should consider their application as unsuccessful.

