



NETCARE

Vacancy

Closing date: 20.10.2023

Role profile

Role title	Technical Service Manager
Division	Hospital Division
Location	Netcare Sunward Park Hospital
Reporting structure	Directly to the Hospital Manager and indirectly to the Regional Technical Manager

Role summary

The Technical Manager is responsible to effectively manage all technical and related services at the hospitals including risks related to infrastructure and assets, all plant and equipment (both clinical and non clinical).

Key work output and accountabilities

- Management of all hospital facilities, clinical infrastructure and assets.
- Management of all staff in the Technical Department.
- Ensure proper planning of resources in accordance with PAS 55 principles.
- Ensure the correct skills are provided for the specific job.
- Training of nursing, pharmacy, admin and management staff on technical related issues.
- Management of technical related purchasing and expenditure.
- Management of contractor's performance.
- Implementation of Group policy and procedures to manage and maintain the hospital facilities and assets.
- Enforcement of Group policies and procedures to staff members as well as contractors to ensure the mitigation of all risks.
- Ensure compliance with the Occupational Health and Safety Act and other related legislation.
- Ensure quality and safety assurance during and after completion of contracts as the safety custodian.
- Responsible for project management of all small building projects at site.
- Responsible for the financial performance and budget of the Technical Department.
- Custodian of the asset management database on the CMMS (Computerised Maintenance Management System) ensuring reliability and validity of all data.
- Management of the maintenance management system, ensuring that all equipment risks are managed and that all repairs and maintenance is conducted, as and when required.
- Interact in a professional manner with colleagues, staff and clients.

- Prepare monthly reports and adhoc reports as requested – reports on staff, contractors, facilities and assets of the hospital.
- Attend Hospital and Regional meetings as well as inter-departmental interaction with a focus on nursing, health and safety and infection control.
- Ensure professional technical conduct at all times.
- Keeping up to date with all Netcare's evolving policies and procedures.
- In consultation with HR Manager, develop training and succession plans to ensure that staff are trained to the statutory competency requirements for their specific roles.

Skills profile

Education

ESSENTIAL:

- National N Diploma with Trade Test Certificate
Or
- National Diploma in Electrical or Mechanical engineering (T3 or S4) at NQF level 6.
- ****Facilities with a generator capacity over 3000kW require Certified Engineer (Certificate of Compliance – GCC).**

PREFERRED:

- National Diploma in Electrical - Heavy Current
- A B Tech degree at NQF level 7.

Work experience

- A minimum of five (5) years applicable technical and managerial experience.
- Experience in both the electrical and mechanical engineering in the hospital and/or hospitality industry would be advantageous.
- Experience in Asset Management and Financial Management.
- Experience in both the electrical and mechanical engineering in the hospital and hospitality industry would be advantageous.

Knowledge

- Intermediate computer literacy in MS Office.
- Conversant with the principles of maintenance and asset management aspects.
- Understanding of energy and water management.
- Project management is preferred.
- Knowledge of building regulations will be advantageous.

MANAGERIAL/ SPECIALIST SKILLS

Coaching Others*

The capacity to recognise development areas in others and support them to facilitate personal development through coaching.

Leading and Managing Change*	The capacity to implement and support change initiatives and to provide leadership in times of uncertainty.
Performance Development*	The ability to evaluate and develop different levels of capacity within a team to achieve set objectives.
Taking Action	Capable of recognising the need for action, considering possible risks and taking responsibility for results.
Decision Making	Capable of making decisions timeously and taking responsibility for the consequences.
Managing Self	Capacity to plan, organise and control own work environment by setting appropriate priorities and achieving set objectives within a given time frame.
Customer Focus and Service Delivery	The capacity to identify and respond to the needs of *internal and external customers. <i>*Internal and external customers include patients, doctors, colleagues, suppliers, visitors, vendors and any other person that requires a relationship</i>
Adapting and Responding to Change	Capable of supporting and advocating change initiatives and managing own reaction to change.
Continuous Improvement	The capacity to improve systems and processes to facilitate continuous improvement.
Personal Work Ethic	Capacity to instil an ethic of quality and consistency in self and others.
Building Relationships	Capacity to establish constructive and effective relationships.
Communication	The capacity to clearly present information, either written or verbal.
Teamwork	Capacity to cooperate with others to work towards a common goal.
Technical Knowledge	The capacity to perform a technical function to required standards.

Values and behaviours

Netcare values	<p>At Netcare, our core value is care. We care about the dignity of our patients and all members of the Netcare family. We care about the participation of our people and our partners in everything we do. We care about truth in all our actions. We are passionate about quality care and professional excellence.</p> <ul style="list-style-type: none"> Care - The basis of our business. The professional, ethical patient care and services we offer at every level of the organization. Truth - The crucial element in building relationships that work. Open communication with honesty and integrity is essential.
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	<ul style="list-style-type: none"> • Dignity - An acknowledgement of the uniqueness of individuals. A commitment to care with the qualities of respect and understanding. • Compassion - We engage everyone with empathy and respond with acts of compassion in all interactions with our patients and their families. • Participation - The willingness and desire to work in productive and creative partnerships with others and the commitment to communicate.
The Netcare way	<p>Netcare is committed to providing quality care. Our basic service standard holds us accountable for the below seven behaviours, which you will be accountable to uphold:</p> <ul style="list-style-type: none"> • I always greet everyone to show my respect. • I always wear my name badge to show my identity. • I am always well-groomed to show my dignity. • I always practise proper hand hygiene to show my care. • I always engage to show my compassion. • I always say thank you to show my appreciation. • I always embrace diversity to show I am not a racist.

Application process

NETCARE IS AN EQUAL OPPORTUNITY EMPLOYER

The Company's approved Employment Equity plan and targets will be considered as part of the recruitment process aligned to the Group's Employment Equity strategy. Netcare actively supports the recruitment of people with disabilities.

Interested candidates who meet the above criteria are requested to e-mail a detailed CV to:
Nomfundo.ntuli@netcare.co.za

Please note:

- Please note that reference checks for internal applicants will be conducted with the applicant's current and past Netcare direct line managers and the relevant Netcare HR Managers. Therefore, employees are encouraged to discuss internal job applications with their direct line manager to ensure that the line manager is aware of the application.
- The terms and conditions of employment relating to the function you have applied for will be based on those in the Division you will be employed.
- If a candidate has any disability that may impair the individual's ability to perform the job function, the candidate must kindly inform the employer so that an assessment for reasonable accommodation can be made.
- By applying for this position and providing us with your CV and other personal information, you are consenting to the information being used for the specific purpose for which it was provided, which is recruitment purposes and possible appointment purposes (should you be successful). Please note that

your information will be processed for recruitment purposes only or for such purposes relating to assessing the establishment of an employment relationship with yourself, and this will be done in accordance with the applicable data protection and privacy legislation. We confirm that such information will not be used for any other purpose without obtaining your prior consent.

- If your application is not successful, we retain your CV and other information provided on our electronic system. If you object to your information being used in accordance with the aforementioned clauses, please indicate your objection, and we will immediately securely destroy your personal information.

