

**NETCARE**

Vacancy

Closing date: 15.01.2024

Role profile

Role title	Unit Manager - PICU
Division	Hospital Division
Location	Netcare Garden City Hospital
Reporting structure	Nursing Service Manager

Role summary

The incumbent will be responsible for coordinating improved quality nursing care by ensuring compliance to professional and ethical practice. The Unit Manager will also be responsible for monitoring and ensuring that nursing care and service delivery is implemented and practiced within a multi-disciplinary quality assurance team. In accordance the incumbent will be accountable for coordinating capacity building, mentoring and training.

Key work output and accountabilities

- Ensure unit is providing safe, cost effective quality patient care in line with Clinical Governance strategy and evidence based practice
- Evaluation of the patient's journey through patient experience and stakeholder input
- Evaluation of Theatre nursing quality indicators and clinical outcomes
- Effective communication with patients regarding their care
- Promotion of health and well being
- Ensuring the principles of infection prevention and all standard precautions are adhered to
- Promote good public relations with patients, relatives and visitors
- Identify quality improvement opportunities and ensure appropriate strategy and Quality Improvement initiatives are developed and measured
- Implementing group quality initiatives
- Foster an environment where staff are aware of the role they play in the provision of quality patient care and their value to the organization
- Foster an environment in which roles and responsibilities are clearly understood and accountability is taken
- Management and supervision of staff and all related issues
- Monitor staff attendance and/or absenteeism and ensure action is taken accordingly
- Enforce staff dress code within and on leaving the Hospital
- Coordinate the nursing activities within the unit

- Orientation of new staff and students
- Ensure ongoing performance appraisals for all staff
- Facilitate staff development both personal and professional
- Coaching and mentoring of staff
- Manage acuities and skill mix in such a way as to ensure cost effective quality care
- Manage all costs emanating from the department
- Ensure correct billing, stock management and purchasing
- Facilitate timeous and accurate compilation of files
- Build and maintain effective relationship with doctors, staff, patients and visitors
- Build strategic interdepartmental relationships
- Effective management of doctor and patient complaints and priority to improve customer care
- Investigate all negative incidents and ensure appropriate capturing on Incident Management System.
- Monitor safety standards in accordance with the Machine and Occupational Safety Act (Act 6 of 1983). Report all accidents and incidents to Line Manager / Safety Representatives
- Ensure compliance with protocols, policies and Acts
- Ensure that all equipment is in working order, available and properly maintained
- Control of asset register
- Assumes responsibility for own personal and professional development
- Keep up to date with Netcare's evolving policies and procedures
- Keep abreast of current research in their discipline

Skills profile

Education

- A relevant nursing qualification (Diploma in General Nursing/ B Cur Degree)
- Qualification as a Midwife would be an advantage
- Diploma in Nursing Management would be an advantage
- Post Basic qualification in AICU or PICU
- Registration with SANC as a Registered Nurse
- Compliance with the SANC code for a Registered Nurse and all applicable health care legislations
- NQF 6

Work experience

- 7 or more years of experience as a RN
- 2 or more years of experience in theatre in a private hospital setting as Theatre Unit Manager
- Work experience in NICU/PICU/AICU
- Experience in clinical leadership

Knowledge

- Extracorporeal Membrane Oxygenation (ECMO):
- CRRT-Continuous Renal Replacement Therapy
- Hemodialysis
- Peritoneal dialysis
- High Frequency ventilation
- Understanding of the Macro Environment, Market and Market Segmentation, Customer and Business Alignment.

Managerial Skills

Coaching Others	The capacity to recognise development areas in others and support them to facilitate personal development through coaching.
Leading and Managing Change	The capacity to implement and support change initiatives and to provide leadership in times of uncertainty.
Performance Development	The ability to evaluate and develop different levels of capacity within a team to achieve set objectives.
Taking Action	Capable of recognising the need for action, considering possible risks and taking responsibility for results.
Decision Making	Capable of making decisions timeously and taking responsibility for the consequences.
Managing Self	Capacity to plan, organise and control own work environment by setting appropriate priorities and achieving set objectives within a given time frame.
Customer Focus and Service Delivery	<p>The capacity to identify and respond to the needs of *internal and external customers.</p> <p>*Internal and external customers include patients, doctors, colleagues, suppliers, visitors, vendors and any other person that requires a relationship</p>
Adapting and Responding to Change	Capable of supporting and advocating change initiatives and managing own reaction to change.
Continuous Improvement	The capacity to improve systems and processes to facilitate continuous improvement.
Technical Knowledge	The capacity to perform a technical function to required standards.

Values and behaviours

Netcare values	At Netcare, our core value is care. We care about the dignity of our patients and all members of the Netcare family. We care about the participation of our people and our partners in everything we do. We
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	<p>care about truth in all our actions. We are passionate about quality care and professional excellence.</p> <ul style="list-style-type: none"> • Care - The basis of our business. The professional, ethical patient care and services we offer at every level of the organization. • Truth - The crucial element in building relationships that work. Open communication with honesty and integrity is essential. • Dignity - An acknowledgement of the uniqueness of individuals. A commitment to care with the qualities of respect and understanding. • Compassion - We engage everyone with empathy and respond with acts of compassion in all interactions with our patients and their families. • Participation - The willingness and desire to work in productive and creative partnerships with others and the commitment to communicate.
The Netcare way	<p>Netcare is committed to providing quality care. Our basic service standard holds us accountable for the below seven behaviours, which you will be accountable to uphold:</p> <ul style="list-style-type: none"> • I always greet everyone to show my respect. • I always wear my name badge to show my identity. • I am always well-groomed to show my dignity. • I always practise proper hand hygiene to show my care. • I always engage to show my compassion. • I always say thank you to show my appreciation. • I always embrace diversity to show I am not a racist.

Application process

Netcare is an equal opportunity employer

The Company's approved Employment Equity plan and targets will be considered as part of the recruitment process aligned to the Group's Employment Equity strategy. Netcare actively supports the recruitment of people with disabilities.

Interested candidates who meet the above criteria are requested to e-mail a detailed CV to Tshepiso.Manamela@netcare.co.za

Please note:

- Please note that reference checks for internal applicants will be conducted with the applicant's current and past Netcare direct line managers and the relevant Netcare HR Managers. Therefore, employees are encouraged to discuss internal job applications with their direct line manager to ensure that the line manager is aware of the application.
- The terms and conditions of employment relating to the function you have applied for will be based on those in the Division within which you will be employed.
- If a candidate has any disability that may impair the individual's ability to perform the job function, the candidate must kindly inform the employer so that an assessment for reasonable accommodation can be made.
- By applying for this position and providing us with your CV and other personal information, you are consenting to the information being processed for possible recruitment and selection purposes only or for such purposes relating to assessing the establishment of an employment relationship with yourself, and this will be done in accordance with the applicable data protection and privacy legislation. We confirm that such information will not be used for any other purpose without obtaining your prior consent.
- If your application is not successful, we will retain your CV and other information provided on our electronic system for 12 months. If you object to your information being used in accordance with the aforementioned clauses, please indicate your objection, and we will immediately securely destroy your personal information.
- Kindly note that only shortlisted candidates will be contacted. Applicants who have not been contacted within 30 days of the closing date of this advert, should consider their application as unsuccessful.

