



NETCARE

Vacancy

Closing date: 20.03.2024

Role profile

Role title	Clinical Facilitator - Re- Advertised
Division	Hospital Division
Location	Netcare St Augustine's Hospital
Reporting structure	Nursing Manager

Role summary

The Clinical Facilitator is responsible for the facilitation of teaching and learning of the theoretical and clinical component in an academic and clinical environment to reinforce the learning process as well as the integration of theory and practice to reinforce the learning process. The incumbent will further provide up-to-date nursing education, evaluation and support to students in the academic and clinical hospital ward environment. The incumbent is also responsible for establishing partnerships between the hospital clinical teams and Netcare Education teams to ensure continuous development and improvement of theoretical and clinical nursing skills, nursing standards and general nursing care.

Key work output and accountabilities

- Understand and ensure that business objectives are aligned to healthcare industry values, professional codes of conduct and legislative developments when making decisions and taking action.
- Live the Netcare brand from the inside out and align products, services, day to day activities and customer interactions with overall brand value propositions to drive the consistent delivery of brand promise through culture, systems, attitudes and employee relationships.
- Active involvement in research activities to discover new knowledge about products, processes, and services, and then applying that knowledge to create new and improved products, processes, and services that meet the academic market needs.
- Plan, organise, and active involvement in the process and production of all academic related projects.
- Capacity to implement and maintain standards of health practice required from all accredited bodies and appropriate health legislation.
- Plan, organise and ensure active involvement in the process and production of all academic related projects.
- Facilitate the clinical learning process by understanding, applying and maintaining adult learning methodologies, presentation techniques and course content to ensure that students acquire skills to a quality and standard in line with student and national qualifications requirements. Provides timely assessment of student progress through the application of student evaluation techniques.
- Plans and supports the development of student knowledge, skills and capabilities by closely monitoring progress on assignments and tests against performance targets to identify talent. Provides timely guidance and feedback to help strengthen skill areas and leverage potential.

- Focus on quality orientation in all academic and clinical nursing processes.
- Understand, apply and leverage IT & technology systems, tools and/or equipment to facilitate and reinforce the learning process
- Clearly convey information and ideas through a variety of educational strategies in a way that engages students and helps them to understand and retain the message.
- Conduct quality assurance activities and risk management.
- Ensure awareness of conditions that affect employee and student safety.
- Focus on the development of academic and clinical nursing processes to ensure quality orientation.
- Effective administration of all academic activities to ensure compliance with policies and legislation.
- Compliance with all relevant legislative requirements and standards.
- Provide timely guidance and feedback to help strengthen skill areas and leverage potential.
- Establish, prioritize and coordinate tasks and courses of action for self and others to ensure that work is completed efficiently in a systematized manner.
- Actively participate as a member of a team to achieve goals.
- Active involvement in own professional development to maintain a satisfactory level of technical and professional nursing skill and knowledge; keeping abreast of current developments and trends in the area of clinical nursing expertise.
- Keep up to date with Netcare's evolving policies and procedures
- Work effectively and co-operatively with others to establish and maintain good working relationships that are mutually beneficial.
- Create and maintain a positive environment where the differences of others are recognized, understood, and valued, so that all can reach their full potential and maximize their contributions.
- Develop collaborative relationships to help accomplish work goal.

Skills profile

Education

- Current registration with the South African Nursing Council as a Registered Nurse/ Professional Nurse.
- A recognized qualification in Nursing Education or Clinical Facilitator Development Programme.
- Assessor and moderator trained.
- Own Transport / Drivers License.
- Intermediate computer proficiency in the Microsoft Office Suite
- Masters Degree in progress (Preferred)

Work experience

- Experience in the clinical nursing environment
- Minimum two year working experience as a Registered Nurse
- Research literacy

Knowledge

- Knowledge of stakeholder relationship management
- Knowledge of educational and business management principles
- Knowledge of the legislative and business climate pertaining to general and nursing education

Non Managerial/ Specialist Skills

Customer Focus and Service Delivery	The capacity to identify and respond to the needs of *internal and external customers. *Internal and external customers include patients, doctors, colleagues, suppliers, visitors, vendors and any other person that requires a relationship
Continuous Improvement	The capacity to improve systems and processes to facilitate continuous improvement.
Personal Work Ethic	Capacity to instil an ethic of quality and consistency in self and others.
Building Relationships	Capacity to establish constructive and effective relationships.
Communication	The capacity to clearly present information, either written or verbal.
Teamwork	Capacity to cooperate with others to work towards a common goal.
Technical Knowledge	The capacity to perform a technical function to required standards.

Values and behaviours

Netcare values	<p>At Netcare, our core value is care. We care about the dignity of our patients and all members of the Netcare family. We care about the participation of our people and our partners in everything we do. We care about truth in all our actions. We are passionate about quality care and professional excellence.</p> <ul style="list-style-type: none"> • Care - The basis of our business. The professional, ethical patient care and services we offer at every level of the organization. • Truth - The crucial element in building relationships that work. Open communication with honesty and integrity is essential. • Dignity - An acknowledgement of the uniqueness of individuals. A commitment to care with the qualities of respect and understanding. • Compassion - We engage everyone with compassion and respond with acts of compassion in all interactions with our patients and their families. • Participation - The willingness and desire to work in productive and creative partnerships with others and the commitment to communicate.
The Netcare way	Netcare is committed to providing quality care. Our basic service standard holds us accountable for the below seven behaviours, which you will be accountable to uphold:

- I always greet everyone to show my respect.
- I always wear my name badge to show my identity.
- I am always well-groomed to show my dignity.
- I always practise proper hand hygiene to show my care.
- I always engage to show my compassion.
- I always say thank you to show my appreciation.
- I always embrace diversity to show I am not a racist.

Application process

Netcare is an equal opportunity employer

The Company's approved Employment Equity plan and targets will be considered as part of the recruitment process aligned to the Group's Employment Equity strategy. Netcare actively supports the recruitment of people with disabilities.

Interested candidates who meet the above criteria are requested to e-mail a detailed CV to Joelene.Gomez@netcare.co.za

Please quote the following reference number in the subject line of your email:

CFSAU 20/03/2024

Please note:

- Please note that reference checks for internal applicants will be conducted with the applicant's current and past Netcare direct line managers and the relevant Netcare HR Managers. Therefore, employees are encouraged to discuss internal job applications with their direct line manager to ensure that the line manager is aware of the application.
- The terms and conditions of employment relating to the function you have applied for will be based on those in the Division within which you will be employed.
- If a candidate has any disability that may impair the individual's ability to perform the job function, the candidate must kindly inform the employer so that an assessment for reasonable accommodation can be made.
- By applying for this position and providing us with your CV and other personal information, you are consenting to the information being processed for possible recruitment and selection purposes only or for such purposes relating to assessing the establishment of an employment relationship with yourself, and this will be done in accordance with the applicable data protection and privacy legislation. We confirm that such information will not be used for any other purpose without obtaining your prior consent.
- If your application is not successful, we will retain your CV and other information provided on our electronic system for 12 months. If you object to your information being used in accordance with the aforementioned clauses, please indicate your objection, and we will immediately securely destroy your personal information.

