

NETCARE
plus



CORPORATE BROCHURE

Employee Solutions

Providing YOU with the best and safest care.

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A new,
affordable
way to get
private
healthcare.

01

INTRODUCTION

About Netcare

The Netcare Group is the largest provider of private healthcare services in South Africa. We provide a comprehensive range of medical services across the healthcare spectrum, enabling us to serve all health and care needs such as professional occupational health, primary, travel and wellness services in South Africa.

Creating value for our society

Collaboration with government and our peers to find solutions that broaden access to quality healthcare in South Africa.

OCCUPATIONAL HEALTH

AKESO



HOSPITALS



MEDICROSS



Person-centred health and care

Digitally enabled, and data driven

EMPLOYEE WELLNESS



NETCAREPLUS



NRC



NETCARE 911



CANCER CARE

COVID-19

Involved in B4SA's health working group to identify ways the private sector could assist government and the public sector in dealing with the pandemic.

Shared lessons learned from our hospital exposures and outbreaks with the broader healthcare sector to prevent similar outbreaks in the private and public health system.

UNIVERSAL HEALTHCARE

Through various bodies, continued to engage on finding solutions that address the structural weaknesses of the healthcare sector, and specifically the development of the National Health Insurance Bill.



Corporate social investment (CSI) programmes provide support to less fortunate individuals, rape victims and newborn babies, as well as fund the academic studies of specialists.

R18 million

Spent on CSI initiatives with approximately 93% of beneficiaries being black people (2019: R31 million).

R6 million

Portion of our CSI spend invested in entities that train and develop doctors – impacted by COVID-19 (2019: R20 million).

688

Babies fed with donor breastmilk (2019: 593).

R27 million

Spent on assisting our employees and patients in dire need of care during the pandemic.

More than
14 000

Rape survivors treated free of charge by our Sexual Assault Crisis Centres since 2000.

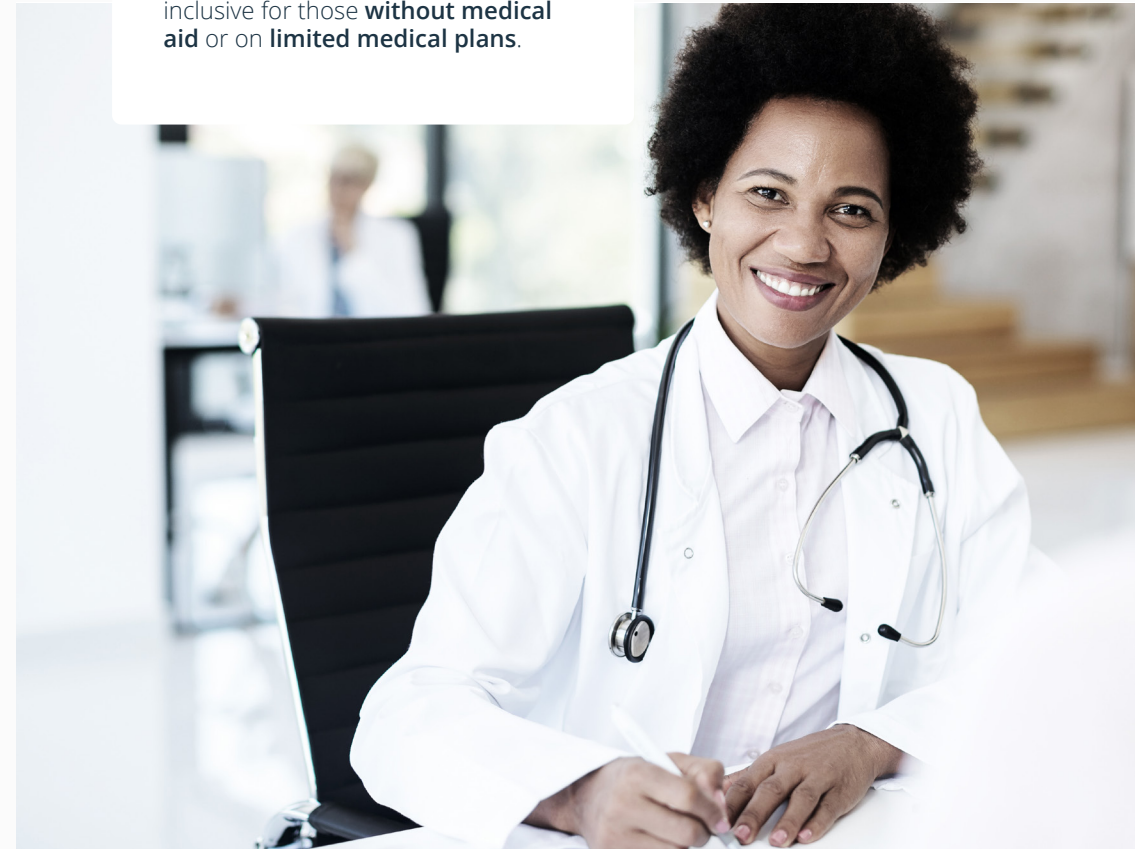
Around 15 000

Learners across SA received school shoes made from our recycled PVC waste.

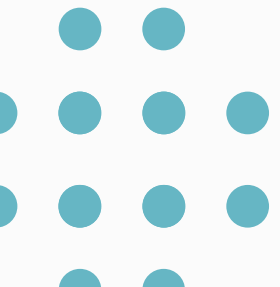
02 ABOUT Introducing NetcarePlus

The Netcare Group established NetcarePlus to deliver a range of new innovative product solutions designed to assist employees to better meet their healthcare needs.

Our products make **quality healthcare more accessible**, affordable and inclusive for those **without medical aid** or on **limited medical plans**.



* Figures based on year 2020 financials





Why choose NetcarePlus

NetcarePlus provides an affordable way for more people to get quality private healthcare.

Through our innovative product solutions and growing list of network partners, employers can now extend the benefit of private healthcare to their uninsured employees resulting in a healthy productive workforce.

03

PRODUCTS

Our product offerings

Our products are designed to offer healthcare solutions that help employees protect themselves against accident and trauma medical expenses, medical scheme shortfalls as well as manage their basic day-to-day needs with our prepaid vouchers.

These offerings benefit you as an employer with lower absenteeism rates, higher productivity and greater employee retention.

NetcarePlus benefits



Access to private quality healthcare



Seamless billing integration



Affordable and easy-to-use benefits



No individual application forms



Perfect for staff without medical aid or on limited plans



Free employer training








INSURANCE PRODUCTS

GapCare

Our gap cover product is designed to go beyond the limits of your employees' medical aid by offering the widest choice of hospitals and specialists to protect them against in and out-of-hospital shortfalls in their medical aid's payouts and expenses, at an affordable cost.



NetcarePlus GapCare Benefits:

 In and out of hospital specialist shortfalls	 Out of network hospital co-payments	 Co-payments and deductibles	 Charges above sub-limits	 Maternity costs
 Cancer treatment	 Emergency medical treatment in an emergency department	 Day-to-day costs beyond medical scheme limits	 Trauma counselling	 Premium waiver

GapCare

GIVES YOU COVER FOR:

An additional **500%** of your medical scheme tariff for in-hospital specialists.

PLUS COVER FOR:

- Co-payments and deductibles
- Cancer treatment
- Out of network hospital co-payments
- Charges above sub-limits
- Emergency medical treatment in an Emergency Department
- Trauma counselling
- Premium waiver

GapCare 300⁺

GIVES YOU COVER FOR:

An additional **300%** of your medical scheme tariff for in & out-of-hospital specialists.

PLUS COVER FOR:

- Co-payments and deductibles
- Cancer treatment
- Out of network hospital co-payments
- Charges above sub-limits
- Emergency medical treatment in an Emergency Department
- Maternity costs
- Out-of-hospital specialist shortfalls
- Day-to-day costs beyond medical scheme limits
- Trauma counselling
- Premium waiver

GapCare 500⁺

GIVES YOU COVER FOR:

An additional **500%** of your medical scheme tariff for in & out-of-hospital specialists


PLUS COVER FOR:

- Co-payments and deductibles
- Cancer treatment
- Out of network hospital co-payments
- Charges above sub-limits
- Emergency medical treatment in an Emergency Department
- Maternity costs
- Out-of-hospital specialist shortfalls
- Day-to-day costs beyond medical scheme limits
- Trauma counselling
- Premium waiver

 NetcarePlus GapCare is available to all members of any medical scheme.



Underwritten by The Hollard Insurance Company Limited (Reg No. 1952/003004/06) a Licensed Non-Life Insurer and an authorised Financial Services Provider. NetcarePlus is a juristic representative of Hollard.

 This is not a medical scheme and the cover is not the same as that of a medical scheme. This policy is not a substitute for medical scheme membership.

INSURANCE PRODUCTS

Accident and Trauma Cover

Our insurance product is designed to provide cover for accident and trauma events to employees with no medical aid – guaranteeing them access to quality healthcare treatment from our contracted private hospitals in South Africa.

As an employer, you can ensure that your employees and their families have complete peace of mind when facing serious injuries.


BENEFITS AVAILABLE FOR ACCIDENT AND TRAUMA EVENTS:

 **UNLIMITED HOSPITAL TREATMENT**

- The cost of emergency medical treatment for an accident and trauma event at a network hospital or contracted service provider.
- Associated services for emergency medical treatment such as pathology, radiology, auxiliary services, MRI scans, physiotherapy, occupational therapy, external medical items and internal prosthesis.

 **AMBULANCE TRANSPORTATION**


- Road or air transportation by Netcare 911 to a network hospital.
- Unlimited cover for stabilisation at the scene of the accident.

 **FAMILY CARE BENEFIT**

R1000 daily lump sum payout when the insured person is hospitalised for a minimum of two nights.

 **TRAUMA COUNSELLING**

Advice and counselling services 24/7.

 **ROAD ACCIDENT FUND CLAIM ASSISTANCE**

Immediate access to lodge a Road Accident Fund claim.



Treatment and services are covered for a maximum of a 90-day period, calculated from the date of the accident or trauma event.









The NetcarePlus Accident and Trauma Cover product is underwritten by The Hollard Insurance Company Limited (Reg No. 1952/003004/06) a Licensed Non-Life Insurer and an authorised Financial Services Provider. NetcarePlus Solutions (Pty) Ltd is a juristic representative of Hollard.

Prepaid Healthcare Vouchers

Our prepaid healthcare vouchers offer a range of affordable healthcare services for basic day-to-day healthcare needs. The vouchers can be used at our trusted network of healthcare providers.

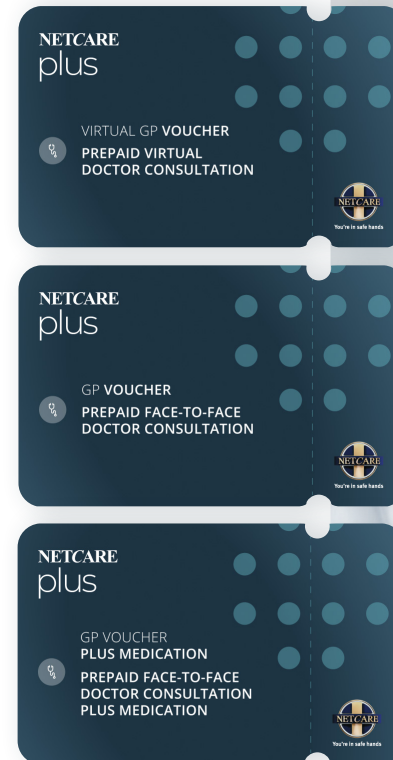
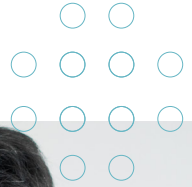
BENEFITS OF USING NETCAREPLUS VOUCHERS

-  Affordable access to private healthcare
-  Simple and easy-to-use benefits
-  Perfect for those with no medical aid or when medical aid runs out
-  Can be transferred to someone else
-  Stays valid for three years
-  All inclusive cost with quality care



01 PREPAID HEALTHCARE VOUCHERS NetcarePlus GP Vouchers

The NetcarePlus GP Vouchers provide consultations with a private GP in our trusted network. Vouchers include consulting with a doctor face-to-face or virtually with a choice to add medication.



02

PREPAID HEALTHCARE VOUCHERS

NetcarePlus Optometry Vouchers

The NetcarePlus Optometry Vouchers provide eye care consultations with an Optometrist in our trusted network. The series of vouchers include eye examination and single or bifocal eye glasses.

NETCARE plus

EYE EXAMINATION
PREPAID FACE-TO-FACE OPTOMETRIST CONSULTATION

NETCARE plus

SINGLE VISION LENSES AND FRAME
PREPAID FACE-TO-FACE OPTOMETRIST PLUS LENSES AND FRAME

NETCARE plus

BIFOCAL VISION LENSES AND FRAME
PREPAID FACE-TO-FACE OPTOMETRIST PLUS LENSES AND FRAME



03

PREPAID HEALTHCARE VOUCHERS

NetcarePlus Dentistry Vouchers

Our Dentistry Vouchers provide with quality dental care consultations with a dentist in our trusted partner network. The series of vouchers include a regular check-up and a dental examination.

NETCARE plus

ONCE OFF PREPAID DENTAL EXAMINATION

NETCARE plus

ONCE OFF PREPAID ROUTINE DENTAL CARE
Child - 11 years and younger

NETCARE plus

ONCE OFF PREPAID ROUTINE DENTAL CARE
Adults - 12 years and older



PLANNED MEDICAL PROCEDURES

NetcarePlus Prepaid Procedures

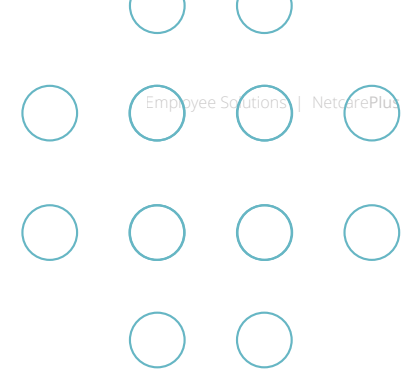
Our Prepaid Procedures are tailor-made for employees with no medical aid - giving them access to planned medical procedures with a private specialist in our trusted network of partners.

Employees pay an all-inclusive discounted amount that guarantees them full cover and the best possible care, with no unexpected costs.

Costs covered for the procedure

The NetcarePlus Prepaid Procedures product covers the cost of:

Hospitalisation and related costs	Anaesthetist	Any complications resulting directly from the procedure
Surgeon	Acute medication related to the procedure	Medication for home use



Planned procedures available

PREPAID PROCEDURES

01 Eye Surgery

- Cataract removal
- Pterygium removal

PREPAID PROCEDURES

02 Urology

- Circumcision for adolescents and adult males
- Vasectomy

More procedures coming soon



JOIN 04

Partner with us

Change your employees' lives for the better with NetcarePlus.

Get a quote today

Contact your broker or email us at sales@netcareplus.co.za for a customised quote suitable to your employees' needs.

ⓘ IMPORTANT TO NOTE:

These are key summaries of our product features and benefits. NetcarePlus Accident and Trauma and NetcarePlus GapCare Benefits are subject to the prescribed benefit limits and pre-authorisation. Visit our website for more details.

Our products are not of a medical scheme and the cover is not the same as membership of a medical scheme. Our products are not substitutes for medical scheme membership.

NETCARE
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netcare.co.za/netcareplus
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Providing YOU with the best and safest care.

